



newfoundland and labrador  
library association

# The Library Kaleidoscope

2009 NLLA Conference

April 30 - May 01, 2009

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## April 30, 2009

Evening Social at the library, College of the North Atlantic, Prince Phillip Drive  
Campus, 7:00 pm

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## May 1, 2009 Conference Schedule

McCann Centre (**Campus Map** - Building 6)  
E-2030, G. A. Hickman Bldg.  
Memorial University  
St. John's, NL

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|------------------------|--|--|
| 8:00-9:00am            | Registration   | McCann Centre  |
| 9:00-9:10am            | Welcome and Opening Remarks  | Stacey Penney  |
| 9:10-10:00am           | <b>Keynote Speaker</b>   | Dr. Orland Hoerber, MUN  |
| 10:00 - 10:30am        | New NLLA logo and Website Launch   | Logo and Website Committees  |
| <b>10:30 - 11:00am</b> | <b>Morning snack Break</b>   |  |
| 11:00 - 11:30am        | <b>Parliamentary Indexing</b>  | Trine Schioldan, NL House of Assembly  |
| 11:30 - 12:00          | <b>What's Happening in the Map Room</b>  | David Mercer and Joanne Costello, QEII Library   |
| 12:00 - 1:15pm         | Lunch  | Curriculum Materials Centre  |
| 1:15 - 1:45pm          | <b>Issues in Delivering Equitable Library Service for People Living with Vision Loss</b>   | Len Baker, Canadian National Institute for the Blind   |
| 1:45 - 2:15pm          | <b>The Pre-Librarian Librarian, or the Value of the Student Co-op Placement</b>  | Amanda Tiller, M.L.I.S. Student, University of Western Ontario   |
| 2:15 - 2:45pm          | <b>The Hospital Has a Library? The Development of Library Services and Clinical Librarianship in the Regional Health Authorities</b> | Lisa Marshall, Central Health Library Services and Kim Hancock, Western Health Regional Library Services |
| <b>2:45 - 3:15pm</b>   | <b>Afternoon Snack Break</b>   |  |
| 3:15 - 3:45pm          | <b>Public Library Services for Teens</b>   | Melissa Feaver, City Librarian, Corner Brook Public Library  |

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| 3:45 - 4:15pm | <b>A Day in the Life of a School Librarian</b> | Alison Edwards, Prince of Wales Collegiate |
| 4:15 - 4:30pm | Break  |  |
| 4:30 - 5:30pm | NLLA Annual General Meeting                    |  |
| 6:30pm        | Dinner and Live Music by <b>Sherman Downey</b> | Bungalow, Bowring Park                     |

## **Session Details**

### **Keynote Presentation: Human-Centred Search**

**Dr. Orland Hoerber, Department of Computer Science, Memorial University**

People commonly experience significant difficulties when searching the Web. These difficulties are often due to an incomplete knowledge regarding their information goal, an inability to formulate an accurate query, and a low tolerance for considering the relevance of the search results. While simple and easy to use interfaces have made Web search universally accessible, they provide little assistance for people to overcome the difficulties they experience when their goals are more complex than fact-verification. New research directions that focus on the needs and goals of people as they search the Web will be presented. In human-centred search, the purpose of the search engine expands from a simple information retrieval engine to a decision support system. People are able to take an active role in the search process, with the search engine supporting them in further understanding their information needs, assisting them in crafting and refining their queries, and aiding them in evaluating and exploring the search results. Research prototypes from the literature on human-centred search will be shown and discussed. The talk will conclude with a summary of the future directions for human-centred search with respect to library information systems.

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### **Parliamentary indexing**

**Trine Schioldan, Information Specialist (Bibliographic Control), House of Assembly, Newfoundland and Labrador**

Trine Schioldan is a parliamentary indexer for the House of Assembly. She also has an MLIS and has worked as a librarian in many environments. Trine will review different types of indexing, with a focus on her parliamentary indexing practice. She will also introduce the world of freelance indexing, identify indexing training options, and introduce professional associations for indexers.

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### **What's happening in the Map Room?**

**David mercer and Joanne Costello, Map Room, QEII Library, MUN**

Maps are a very visual medium that can stimulate discussion, cause some to wonder off on a virtual vacation, or spur ideas for research. To promote the collection of the Map Room, the use of maps, and geography in general, Map Room staff have created a series of displays. These exhibits make use of an assortment of maps, atlases, and

other items from the Library's collection to illustrate a variety of themes that may be seasonal, items in the news, or just general interest. Sometimes, maps and other treasures of the library need to come out of their hiding places to be seen and appreciated by the public, to generate interest, or simply to let people know that these resources exist. Sharing the collection in this manner, we hope, will help people to see beyond the map.

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## **Issues in delivering equitable library service for people living with vision loss**

**Len Baker, managing Director of Services and Operations, Eastern Canada, CNIB**

The CNIB Library is a service that provides choice and independence for any Canadian with vision loss or a print disability. We offer access to thousands of titles in Braille, printbraille and talking books (Daisy formatted); descriptive videos; newspapers, and magazines; as well as telephone, reference and online services. Each year, almost two million books and information resources are delivered across Canada postage-free or delivered online from the CNIB Library. CNIB supports the vision of the national, equitable public library service for all Canadians with print disabilities, which includes those living with vision loss.

This talk will address key issues pertinent to the delivery of an equitable library service for people living with vision loss and other print-disabled Canadians. CNIB believes that all print disabled people should be able to access materials from our public libraries. This talk will focus on the importance of partnership.

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## **The pre-Librarian Librarian or, the Value of the student Co-op Placement**

**Amanda Tiller, Information Services, QEII Library, MUN**

Since September 2009, Amanda Tiller has worked as a co-op student in the Information Services Division of the Queen Elizabeth II Library. In this presentation, she will emphasize the unique way in which co-op placements give valuable experience, opportunities, and professional connections to new and upcoming members of the library community who, otherwise, face an unsure and very green entry into librarianship. This talk will include employment statistics for a former co-op student enrolled in Western's MLIS program. How much is "former experience" emphasized, even in entry-level positions? What can co-op students gain that non-co-op students cannot? Ultimately, this presentation will discuss not only what Amanda has done during her co-op placement at the QEII, but also what it has done, and will do, for her.

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# **The Hospital Has a Library? The Development of Library Services and Clinical Librarianship in the Regional Health Authorities**

**Lisa Marshall, Central Health Library Services**  
**Kim Hancock, Western Health Library Services**

Hospital librarianship isn't new, but the roles of health librarians are constantly evolving and expanding as we market our services to a variety of health professionals. This presentation will shed some light on the unique situation of regional health librarianship within Newfoundland and Labrador. This is Central Health's third year with a professional librarian, while Kim has been at the helm of Western Health's Regional Library Services since 1992. As a brand new librarian on the scene, Lisa will share her experiences in her day-to-day duties as well as the challenges and opportunities she has already encountered. Kim, who has witnessed many changes to western Newfoundland's healthcare system, will delve into the particulars of Clinical Librarianship and the delivery of these specialized services at Western Health.

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## **Public Library Services for Teens**

**Melissa Feaver, City Librarian, Corner Brook Public Library**

Public libraries are a cornerstone of a community and provide vital services to vastly different populations. One population that has not been seen at the library as often is teens. Newfoundland and Labrador Public Libraries is developing pilot projects in two of its locations, St. John's and Corner Brook that are focused directly at teens. Melissa Feaver, a recent MLIS graduate of Dalhousie University and the City Librarian for Corner Brook, will discuss issues faced in getting teens into the library setting, developing partnerships with schools, and ideas that NLPL is working on to serve this unique group all while doing it on a small budget.

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## **A day in the life of a school librarian**

**Alison Edwards, Teacher Librarian at prince of Wales Collegiate**

What does a school-based Teacher Librarian do all day? Alison Edwards' job involves a little cataloguing, some circulation, patron interactions (both positive and negative!), teaching, resource development and then the standard "teacher" roles of duty, staff meetings and curriculum development. Alison will discuss how resource teachers in the district interact, and how they work with the public library system. She will also address job security with the school system, and common challenges such as weeding, cataloging, budgets, and time.

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## **Sherman Downey, after-dinner entertainment**

Sherman Downey was born and raised in a small town on the west coast of Newfoundland. It was from this perspective that he began writing music. There is a certain charm in his lyrics that makes even the simplest things seem poetic. His songs are often likened to those of a younger Paul Simon, full of contagious rhythm,

but layered with hints of bluegrass. He was recently named the recipient of MUSIC NL's full length recording grant for 2009 and earned a spot in the top ten for this year's regional Canadian Radio Star National Songwriting Competition. Have a listen at <http://radio3.cbc.ca/bands/Sherman-Downey> or <http://www.myspace.com/shurmann>

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## **Locations**

- Thursday night social - College of the North Atlantic Library, Prince Phillip Drive, St. John's.
- Conference sessions - McCann Centre, located in the Curriculum Materials Centre, Education Bldg., Memorial University, St. John's.
- Conference Dinner - Bungalow, Bowring Park, St. John's
- Videoconference - To attend by videoconference, contact Wendy Rodgers (709) 737 4439, or [wroddgers@mun.ca](mailto:wroddgers@mun.ca), by April 21. The fee for videoconference attendance is \$20 per site.